

Creative Software Strategy & Execution

Ann Arbor, MI

I build software teams and products, and I care about how we work and what we make.

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Experience

Ryder System, Inc. / January 2022 - Present

Senior Manager, Application Development & Support; Ryder E-commerce by Whiplash

- Responsible for user interface decisions platform-wide
- Built and managed a growing, cross-discipline software development team
- Architected the full redesign, build and deployment of an application used to pack millions of orders annually
- Planned and coordinated the process of decoupling the front-end of the existing monolithic architecture into a strategically-divided microfrontend architecture

Whiplash / May 2019 - December 2021

User Interface Manager

- Originated and managed an internal interface engineering team
- Planned, coordinated, and contributed to the transition of a large legacy application to a component-based interface system

Senior UX Architect

- Inventoried accumulated interface, platform-wide
- Strategized and executed migration plans for legacy interface
- Originated interface standards and living style guides
- Unified branding and navigation across a distributed platform

Expertise

I've been building software professionally for 18 years. I've spent time in most roles that contribute to the software lifecycle, but I'm at my best when working at the intersection of design and development.

Product / Design

Roadmapping & Prioritization

User Research & Testing

Wireframing & Rapid Prototyping

Design Systems & Libraries

Documentation

Development

Technical Leadership

Solutions Architecture

Front-end/HTML, JS, CSS; I like Vue

Back-end / Ruby, C#, PHP

SQL-flavored things

Location-aware Integration

SMS / Conversational Interfaces

(...and all the weird stuff in between.)

Experience Continued

Trove AI / March 2017 - May 2019

Senior Experience Architect

- Designed user experience across evolving native mobile (iOS, Android) and desktop (Electron, Web) applications
- Worked closely with each platform's engineering team on implementation
- Owned and executed the marketing web presence for a multiplatform application start-up

Perficient Digital / January 2016 - March 2017

Technical Director

- Co-managed and coordinated a large, multi-functional engineering "team of teams"
- Strategized and executed digital marketing solutions for web, mobile, and physical experiences
- Strategically balanced team allocation and effort among maintenance, new development, and business development efforts
- Certified Scrum Master (CSM)

Enlighten / March 2005 - December 2015

Senior Software Engineer

- Led and coordinated the efforts of large software project teams
- Led creation and development of web solutions for brands of all sizes in a technology-agnostic environment
- Assessed and applied new technologies as needed

Software Engineer

- Contributed to delivering software projects in a dynamic team environmment
- Owned development of large software features from hand-off through delivery

URLs

perficientdigital.com / Perficient
alliantenergy.com / Alliant Energy
thehenryford.org / The Henry Ford
udr.com / UDR, Inc
jimmyjohns.com / Jimmy John's
guituner.com / Personal Project
826michigan.org / 826Michigan
jergens.com / Jergens Skincare
biore.com / Biore Skincare
fruit2o.com / Fruit2O
johnfrieda.com / John Frieda
the-n.com / Nickelodeon
audiusa.com / Audi of America
comerica.com / Comerica Bank

Speaking

Ignite UX Michigan / March 2019
Adobe Creative Jam Detroit / July 2018
Self.Conference Detroit / May 2014
Ignite Ann Arbor / October 2012
Internet UX Conference / June 2012
Ignite Detroit / April 2011

Education

Bachelor of Science
Electrical and Computer Engineering
Wayne State University, Detroit
Cum Laude Graduate

